

## THE EDUCATION INDUSTRY USE CASE

### THE EDUCATION INDUSTRY

The Education industry is a dynamic sector devoted to fostering learning and knowledge acquisition across various domains and levels. Educational institutions, whether schools, colleges, universities, or specialized training centers, are committed to delivering an exceptional educational experience to students.

These institutions continually explore avenues to enhance their services, aiming to bolster efficiency, alleviate administrative burdens, and enrich interactions with students, parents, and stakeholders.

Embracing advancements in technology and teaching methodologies, the education sector remains agile, innovative, and responsive to the evolving needs of learners, ensuring they receive high-quality education that aligns with the demands of today's world.

### THE SOLUTION

The education industry necessitates the provision of prompt and responsive services to students, alumni, as well as teaching and support personnel. Prioritizing financial prudence, simplifying administrative processes, and actively engaging in outreach and recruitment efforts are essential for sustaining growth.



### CHALLENGES IN EDUCATION INDUSTRY

Educational institutions face common challenges, notably streamlined communication, hindered by manual reminders and complex mass communication distribution. However, fostering robust communication channels among stakeholders is crucial for efficiency and quality education.

SendQuick's IT solutions offer effective remedies, enabling institutions to transcend communication barriers and enhance collaboration across the educational community.



#### Students

- Receive examination results anytime, anywhere
- Be reminded or informed of changes in time-table
- In the loop for automatic updates of relevant talks/internship/job vacancies



#### Parents

- Notification of child's attendance and progress
- Reminder of school fees/outstanding payments to avoid late payment penalties
- Alert on epidemic to help parents decide a best course of action quickly



#### Educators

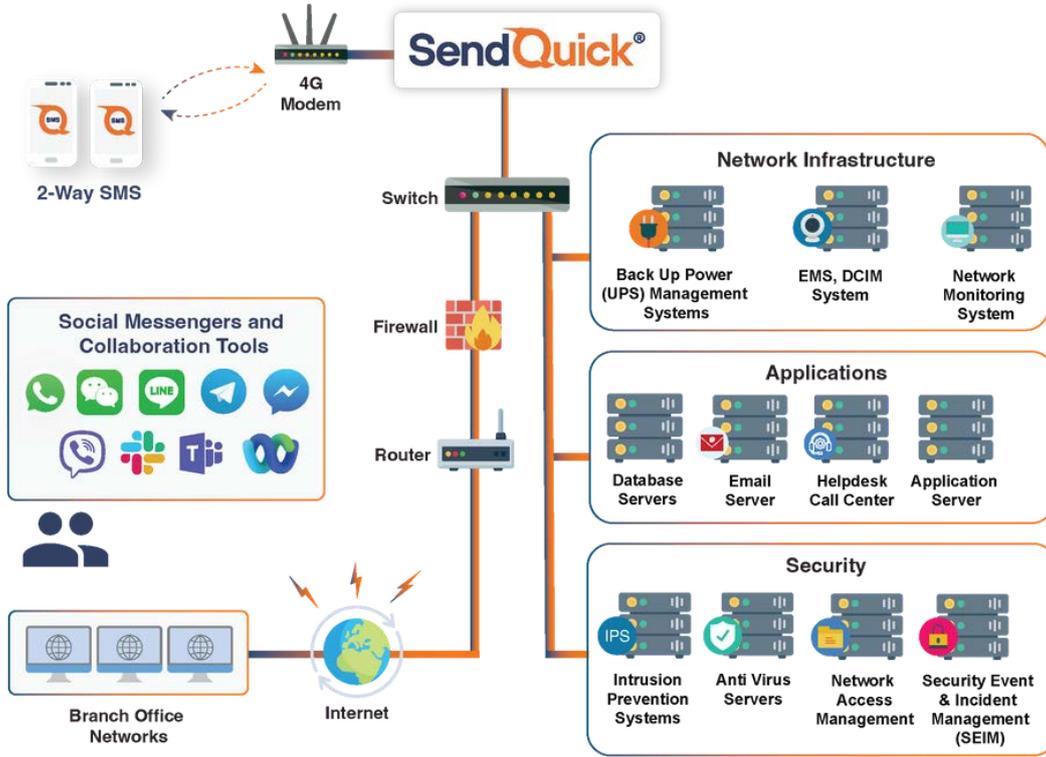
- Automated system to notify students of changes in time-table
- Improved direct communication between parents and teachers
- Improved attendance, more efficient and effective use of teachers' time



#### Schools

- Quicker way to alert for mass emergency broadcasts
- Reduced costs for notifications as compared to snail mail
- Reduce administrative resources with automated operational workflow

# THE EDUCATION INDUSTRY EXPERIENCE WITH SENDQUICK



SendQuick is the ideal education industry solution that necessitates the provision of prompt and responsive services to students, alumni, as well as teaching and support personnel.



## Provide A Common Messaging Platform

Employing a direct 2-way short messaging platform, SendQuick solutions serve as an optimal messaging system for mobile phones. This facilitates enhanced outreach, interactive engagements, communication of assignments, feedback and updates, with minimal investment and resource utilization.



## Improve Student, Parent and Alumni Affairs Management

Seamlessly integrate with your existing applications or operate independently to streamline appointment booking, reminders, communication, reports, and student affairs updates. Additionally, SendQuick efficiently manages classroom change notifications.



## Reduce Operating Costs by Automating Processes

Automate administrative processes via rule-based scheduling, delegation, and escalation, freeing up resources for enhanced responsiveness and availability. This is crucial, especially when institutional competence is tied to service quality.



## Enhance Student and Parental Experience

SendQuick offers 2-way messaging for direct course marketing and follow-ups. Our authentication solution enhances confidence, trust, and security by safeguarding sensitive information from cyber threats.



## Offer Faster Paper and Exam Result Releases

Expedite the release of student papers and exam results upon completion. Additionally, authorized contacts such as parents or guardians can receive results promptly. This enables quick feedback and remedial actions in case of concerns.



## Build Loyalty Through Membership

Integrates with CRM systems to maintain connections with alumni and potential recruits. Subscription options for updates are available, and SendQuick solutions support broadcasting as well.

### SendQuick Pte Ltd

+65 6280 2881 76 Playfair Road #08-01, Singapore 367996

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[info@sendquick.com](mailto:info@sendquick.com)