

## MFA with IT Alert Notification



### TYPES OF USE CASES

- Secure Remote Access to:
  - SSL VPN, Windows, Firewall
  - Financial / Accounting System
  - Human Resource System
  - Business Web Portal
  - Switches
- IT Alerts
- Emergency Broadcasts
- Delivery Notifications
- Job Dispatch Messages
- Approval Notification

With the prevalence of remote work in this digital age, this poses an increased risk in cyber attacks as users log in to enterprise networks wherever they are. Therefore, it is crucial to protect sensitive information, ensuring system uptime and authenticating remote user access to any network via **multi-factor authentication (MFA)** to make sure all users are really who they say they are.

**SendQuick** provides a comprehensive platform to safeguard your digital assets by strengthening remote access users with MFA using diversified authentication methods like **push notification, mobile token, omnichannel OTP, national digital ID, SMS OTP, Email OTP to meet fast changing business needs.**

Where work productivity and efficiency are the key for all business success, there is a need to automate and send real-time alerts on any cybersecurity incidents, internet connection failure, approval notification, job dispatch with escalation to ensure no one gets kept in the dark.

All alert notifications are sent seamlessly via a choice of omnichannel messengers such as **Whatsapp, WeChat, Line, Telegram, Facebook Messenger, Viber, Slack, Microsoft Teams, Cisco Webex, SendQuick App, SMS, email and voice calls.**

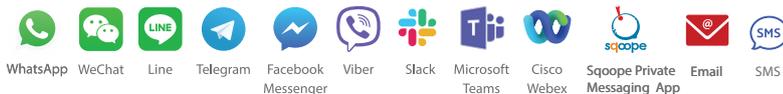
**SendQuick** is designed with robust, powerful features for your business needs, **all in a single platform.**

### KEY HIGHLIGHTS



#### Real-time Alerts & Omnichannel Notifications

SendQuick integrates with existing applications to send messages instantly via SMS, email and social messengers with 2-way communication for approval, escalation workflow and process automation.



#### Authentication Methods

- Push Notification
- Mobile Token
- Hard token
- IM OTP
- Digital ID
- SMS OTP
- Email OTP



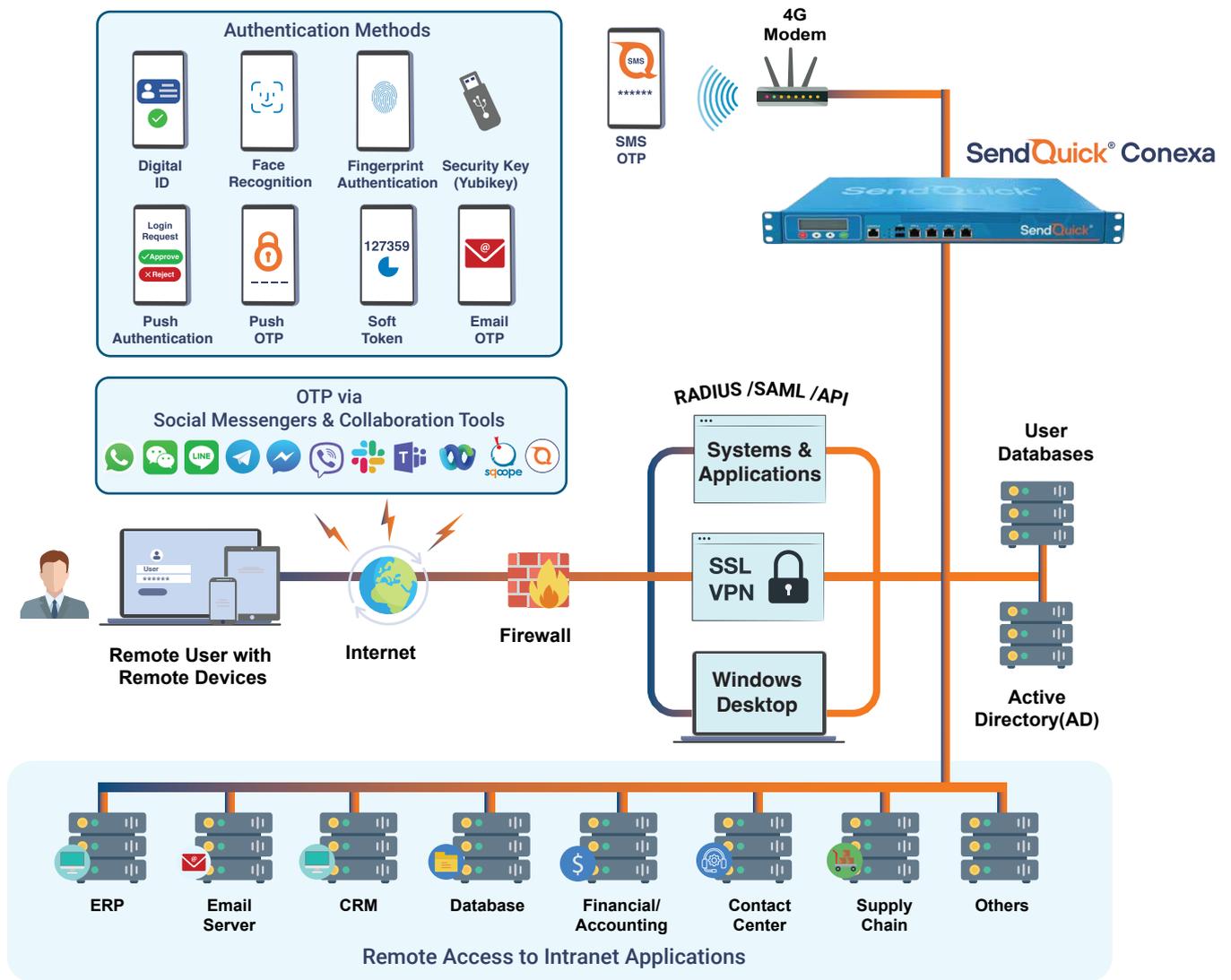
#### Automate Crisis Management

Ensure emergency preparedness with the implementation of a notification and response software service to complement Business Continuity Management (BCM) plan.



#### Supported Solutions

- SSL VPN
- VDI
- PAM
- MS Windows Login
- Wi-Fi (Captive Portal)
- Web based application



## FEATURES

- Single Platform for MFA & Alert Notification with **2-way Communication**
- Send SMS using **FTP (file) and ODBC (database) Connection**
- Built in **RADIUS/SAML and Digital ID Authentication**
- Supports multiple **SSL VPNs, PAM, VDI & MS Windows Login** for multiple remote access authentication
- Supports **multiple authentication types** (Challenge/Response, Single Sign-On, Single Page Token)
- OTP Characteristics:
  - 4-10 characters
  - Customizable User Message
  - Configurable OTP expiry time (minutes)
- **Email filter policy rules** to send only important alerts to single or multiple users
- **Built-in reminder and escalation function**, suitable for IT alerting needs
- **Active monitoring function (PING, Port check and URL check)** for system downtime alerts
- **Dual integration via email or HTTP Post (REST API)** for sending and receiving SMS
- Automatic **SMS message routing (using SMS keyword)** for interactive information on-demand
- All messages are **time stamped** for monitoring and tracking purposes

## HARDWARE SPECIFICATIONS

### SENDQUICK CONEXA EN

- Intel® CPU, 8GB RAM
- 1TB HDD
- 1U rack mountable [432(W) x 305(D) x 43(H) mm]
- 4 x 10/100/1000BT NIC card
- 4G modem
- Estimated weight: 5.5kg
- 4 x USB, 1 x RS232, 1 x HDMI
- Certification: CE, FCC, UL RoHS

### SOFTWARE SPECIFICATIONS

- SendQuick Entera software
- Email server
- PostgreSQL
- FreeRadius

### VM

- 2 Core CPU
- 4GB RAM
- 250GB HDD

## SUPPORTED PLATFORMS



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