

AI-Infused IT Alerts and Notifications

Keep your system up and running with SendQuick's AI-infused IT Alert and Notification Management System. Minimise downtime with intelligent, prioritised alerts that cut through the noise and deliver the right information to the right people.

Unexpected system failures, network outages, and application crashes can disrupt your business operations, leading to lost revenue, frustrated customers, and a damaged reputation. When incidents occur, the real challenge is not just the problem itself – it is the delay in notifying the right teams. Every second wasted means prolonged downtime and missed recovery targets.

With SendQuick's AI-infused IT Alert and Notification Management System, your key IT personnel receive immediate, prioritised alerts the moment an issue is detected. Powered by intelligent routing and AI-driven noise reduction, only the most relevant notifications are delivered to the right responders. If the primary team does not act within a set timeframe, the system automatically escalates the alert to the next level, ensuring accountability and a rapid response.

Channel Failover ensures alerts are always delivered, if one channel is down, the system switches to the next. With real-time monitoring, predictive insights, and Omni-channel notifications, no alert is ever missed. Your IT team can quickly identify issues, act fast, and prevent major disruption.

Protect your business from costly disruptions with SendQuick's AI-infused IT Alert and Notification Management Solution.



Centralise Your IT Systems

SendQuick integrates with numerous on-premises and SaaS-based IT infrastructure monitoring tools such as SolarWinds, LogRhythm, Fortinet, ManageEngine, Splunk etc.



Real-time Alerts & Omni-channel Notifications

Our text message alert system will send instant notifications on critical issues. Receive your automated text alert on major messaging platforms such as voice, SMS, Email, and social messengers such as Facebook Messenger, WhatsApp Business, LINE, Viber, Telegram, WeChat, as well as collaboration tools like Microsoft Teams, Cisco Webex and Slack.



TYPES OF USE CASES

- IT Alerts are the first line of defence against system outages or changes that can turn into major incidents
- Security Alerts provide timely warnings about security issues, vulnerabilities, and threats
- Application Alerts ensure smooth running of database servers, accounting systems, supply chain management systems
- Facility Management Alerts trigger swift response to potentially life-threatening emergencies



Multiple Integration Methods

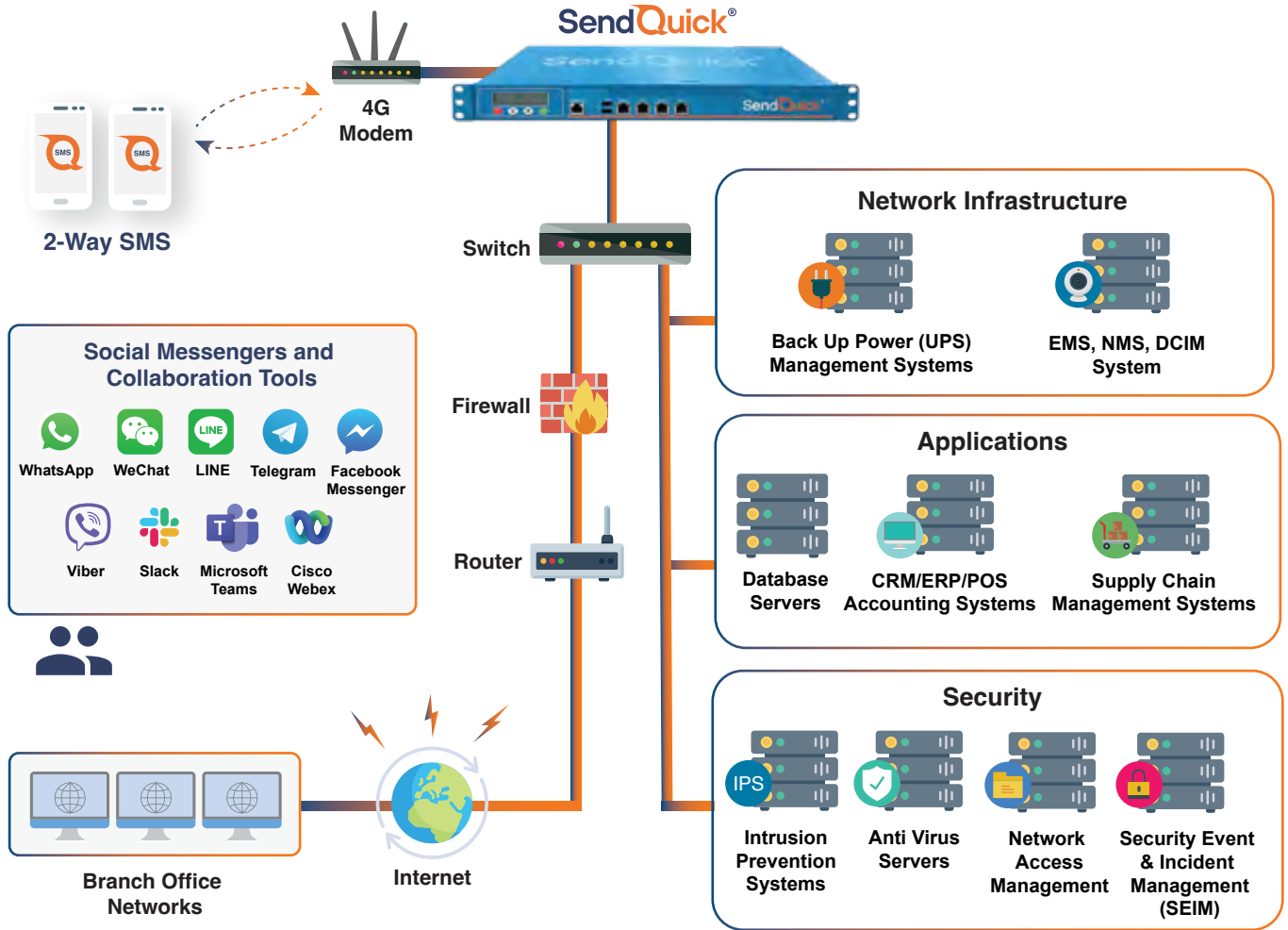
SendQuick's notification platform allows you to convert email to SMS (SMTP-to-Text), SNMP trap to SMS and Syslog to text with policy filters to ensure that only the relevant messages are sent. Additional integration includes REST API, SFTP and others.



Alert Priority and Intelligent Escalation

Reduce alert fatigue with AI-driven noise reduction and policy-based filters that suppress duplicates and low-value notifications. If an alert is not acknowledged within the defined timeframe, intelligent escalation seamlessly routes it to higher-level responders. This guarantees accountability, accelerates resolution, and ensures that no urgent matter is ever left unattended.

HOW IT WORKS?



CLIENT TESTIMONIALS



SendQuick Alert enabled us to get a seamless integration of all IT monitoring activities from infrastructure to applications under one umbrella on a 24x7 basis. As this appliance has its own SMTP/SMS server we did not have any dependency on our existing SMTP server. This appliance enabled us to provide a proactive IT support for the business lines.

Mr. R.Gopalakrishnan,
Director of IT, Prudential Asset Management

SUPPORTED PLATFORMS



OUR PRODUCTS FOR IT ALERTS AND NOTIFICATIONS

SendQuick® AlertPlus

SendQuick Alert Plus provides instant AI-infused IT alerts and notifications. With its intelligent alert routing, filter rules, and automated workflows, it ensures critical incidents are promptly communicated to the right teams, minimising downtime and enhancing operational efficiency.

SendQuick® Entera

SendQuick Entera provides instant AI-infused IT alerts via SMS, email, chat apps (WhatsApp, Telegram, Teams), and voice calls. It ensures critical incidents are immediately communicated, with advanced routing, intelligent escalation, and seamless integration with any systems and applications.

**For AI-infused alerting features, please contact us for availability.*

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